

**RDH Health Services
successfully provides:**

Staffing Services

- Dentists
- Hygienists
- Assistants
- Business Staff

Continuing Education

- Seminars
- Workshops
- In-Office

Event Planning

- Study Groups
- Specialty Practices
- Components
- Vendors

Consulting

- OSHA Compliance
- Employee Selection
- Workplace Organizing

**Share this brochure with
colleagues and friends.**

**Contact us at: 248-524-1963
info@rdhhealthservices.com
www.rdhhealthservices.com
for quick and easy registration.**

*Thank you for
your continued support!*

Dental Continuing Education Courses

CAREER DEVELOPMENT FOR THE ENTIRE DENTAL TEAM

INSIDE THIS ISSUE

CLINICAL & TECHNICAL

Healthy Kids, Healthy Snacks, Healthy Teeth	2
Instrument Sharpening	2
Stretch Yourself – Inside and Out! Improve Your Communication Skills & Physical Well-Being.	2
Pain Management, Reverse Medical History and Medical Emergencies in Dentistry	3
Oral Health Products for Home Use: What Should I Recommend?	3
Xylitol's Link to Dental Caries Prevention.	4
Think Outside the Mouth: Treatment Planning for Non-Surgical Perio Treatment	4

REQUIRED / MANDATED COURSES

CPR/AED Renewal for Healthcare Providers	4
OSHA Employee Compliance Update	5
Radiology for the Dental Assistant (Two-day course).	5
Pain Management Requirement	5

PRACTICE MANAGEMENT – In-Office Training Workshops

Clear Communication & Effective Listening	6
Customer Service Excellence.	6
Managing Challenging Patients.	6
Building an Effective Team	6
Inside Leadership: Leadership training for the entire dental team.	6

GENERAL INFORMATION	7
-------------------------------	---

2009 AT A GLANCE CALENDAR	8
-------------------------------------	---

REGISTRATION

- Call 248-524-1963
- Go to www.rdhhealthservices.com/classes to register.

HEALTHY KIDS, HEALTHY SNACKS, HEALTHY TEETH

Date: Friday, May 7, 2010

Time: 9:00 am - 12:00 pm

Location: Authentic Living Center, Troy

Credits: 3

Fee: \$75 per person – includes food costs.

Wear comfortable clothing and come hungry!

“Kid” food can be healthy, fast and delicious! During this hands-on workshop, not only will you get a plateful of down-to-earth nutritional information, you will also get to make and taste kid-friendly snacks, breakfasts, desserts, and quick meals. Cook under the direction of our food coach and learn how to find healthy ingredients locally, discuss benefits of whole grains and elimination of refined sugars in recipes. The best way to really learn about food is to taste it!

Speaker: Lisa Howard, BA, Food Coach

INSTRUMENT SHARPENING

Date: Friday, May 7, 2010, Friday, June 4, 2010

Friday, July 23, 2010, Friday, August 13, 2010

Time: 9:00 am - 2:00 pm

Location: RDH Classroom, Troy

Credits: 5

Fee: \$135 per person

Bring a variety of your own sterile instruments to class

It is of utmost importance that clinicians work with precise and sharp instruments for efficiency and effectiveness. This highly acclaimed course teaches dentists, hygienists, and assistants how to gain confidence in their sharpening skills. The objective of this course is for each student to understand and be comfortable with the principles and techniques of how to properly sharpen any dental instrument.

Speaker: Jasmyn Kelly, BS, a graduate of the University of Maryland has been our exclusive instructor for over a decade. She has received praise and outstanding evaluations from all participants.

Sponsored by Hu-Friedy Mfg. Company



STRETCH YOURSELF – INSIDE AND OUT! IMPROVE YOUR COMMUNICATION SKILLS & PHYSICAL WELL-BEING

Date: Wednesday, May 19, 2010

Time: 6:30 pm - 9:30 pm

Location: Troy Community Center, Troy

Credits: 3

Fee: \$85 DDS / \$65 Staff

Wear comfortable clothing

Part 1:

Stretch your mind, limber up your speech and build your communication confidence and endurance! This workshop will present three communication exercises specifically designed to help you stay in shape in everyday situations:

- Be comfortable expressing yourself
- Use non-verbal communication to your advantage
- Help resolve conflict

Next time you're dealing with conflict, practice these tips to springboard to stronger relationships.

Part 2:

Why is it so difficult to exercise daily? Why isn't the daily pain, discomfort and stiffness enough to motivate? This interactive stretching and strengthening workshop will explain the reasons of why and how to safely incorporate exercises into your day. Learn to employ techniques that address some of the “trouble zones” of our back, neck, shoulder and extremity discomfort.

Speaker: Palma Baker, SLP/CCC and Robert Baker, PT team up to present this interactive workshop.

Palma Baker, SLP/CCC is an instructor, administrator, and consultant in the fields of Business Leadership, Communication, and Healthcare Management. Palma is a certified Speech Language Pathologist, certified instructor of Problem Solving (BPI) and Zenger Miller instructional courses, with a focus upon adult learning in the corporate and business community. Currently, she is marketing coordinator for Mercy Home Care and involved in her own corporation as a speaker focused on the skills needed for leadership and communication in the business world.

Robert Baker, PT graduated with his degree in Physical Therapy from Wayne State University. Robert has stayed in the private practice arena for over 26 years. He specializes in the treatment of head, neck and TMJ care. He has a special interest in lower back and generalized orthopedic conditions.



PAIN MANAGEMENT, REVERSE MEDICAL HISTORY AND MEDICAL EMERGENCIES IN DENTISTRY

Date: Friday, June 4, 2010 – Grand Rapids
Friday, July 16, 2010 - Troy

Time: 9:00 am - 4:00 pm

Locations: June 4 – Hilton Hotel, Grand Rapids
July 16 – Somerset Inn, Troy

Credits: 6

Fee: \$225 DDS / \$135 Staff

As the population ages their medical histories and medication lists becomes more complex. The interaction of general health and oral health becomes more important. This lecture presents in question and answer format the following:

- Demystification of medication lists and medical problems
- Learn to think like the primary medical doctor
- Medical clearances from the medical doctors perspective
- Updates on Cancer and Immunocompromised patients
- Identification of pain syndromes and pitfalls to avoid
- Dealing with medical emergencies in your dental practice

Speaker: *Joseph Alamat, DDS, MD, graduated from the University of Detroit-Mercy School of Dentistry in 1995. He completed his Medical Degree at Wayne State University in 1998 as part of a 6-year residency program in oral and maxillofacial surgery at Sinai Hospital in Detroit. Dr. Alamat practices the full scope of oral and maxillofacial surgery and lectures on the medical aspects of dentistry. He is currently at Summit Oral and Maxillofacial Surgery and a course co-director at the University of Detroit Mercy. He has hospital privileges at Troy Beaumont and St. John Macomb Hospital. Dr. Alamat is certified by the American Board of Oral and Maxillofacial Surgery.*

Sponsored by BioHorizons



ORAL HEALTH PRODUCTS FOR HOME USE: WHAT SHOULD I RECOMMEND?

Date: Friday, June 11

Time: 9:00 am - 4:00 pm

Location: Somerset Inn, Troy

Credits: 6

Fee: \$225 DDS / \$135 Staff

Which powered toothbrush should I buy? Is it safe to use whitening toothpaste every day? Does it make any difference which ADA accepted fluoride toothpaste I use? Which herbal mouthrinse reduces gum disease? How can I get some relief from this dry mouth and the bad breath that goes with it? Patients ask you questions about home use dental products more frequently than they ask about any other oral health subject. They need your professional guidance now more than ever in making the best choices based on their unique set of circumstances.

Ms. Baker will compare manufacturer claims and objective clinical data concerning toothbrushes, toothpastes, the safety and effectiveness of controversial ingredients, compliance issues and patient selection for various modes of chemical application. An extensive and very current handout that will help you design optimal homecare regimens for specific patients accompanies this entertaining, yet comprehensive evaluation of homecare dental product information.

As a result of attending this course, the participant should be able to:

- Recommend toothbrushes based on patient factors such as periodontal status, orthodontic bands, dexterity or strength limitations, and maintenance expense.
- Select a dentifrice for a specific patient based on type of fluoride, gingivitis or calculus reduction, abrasiveness, cleaning ability, and safety with chronic use.
- Choose the most effective mechanical and chemical treatments for halitosis.
- Evaluate mouthwashes based on pH, alcohol content, and therapeutic effect.
- Consider patient needs as well as product characteristics in prescribing a fluoride gel.
- Explain important differences among bleaching product characteristics including concentration of ingredients, viscosity, speed, ease of use, and cost per arch.

Speaker: *Karen Baker, RPh, MS has been on the Dental College faculty at the University of Iowa for 26 years and occupies a unique role in dental practice and education. She is a clinical pharmacist with a Master's degree in clinical pharmacology and therapeutics and is focused on patient-specific dental drug therapy. She has given over 700 programs nationally and internationally and holds memberships in the ADA, ADEA the American Pharmaceutical Association, the American College of Clinical Pharmacy, and the Omicron Kappa Upsilon Dental Honor Society. Ms. Baker is on the editorial board of the Journal of the Academy of General Dentistry. Her dental education-based pharmacy and drug therapy consultation center is the only one in the United States. She has authored more than 50 articles and abstracts and lectures extensively in pre-doctoral and graduate-level courses at the University of Iowa.*

Sponsored by P & G Crest/Oral B and Philips Sonicare

XYLITOL'S LINK TO DENTAL CARIES PREVENTION

Date: Thursday, June 24, 2010

Time: 6:30 pm – 9:30 pm

Location: RDH Classroom, Troy

Credits: 3

Fee: \$85 DDS / \$65 Staff

Dental Caries is an infectious disease that can be treated and prevented. In the practice setting we can redirect care from a restorative approach to a preventative approach by implementing a xylitol program. This course highlights how we can prescribe 100% xylitol products in the proper amounts to treat this infection and why we need to use 100% xylitol. It will also include: how xylitol works, possible side effects, scientific evidence and research, delivery methods, risk assessment tools, and remineralization products.

Speaker: *Cindy Heinz-Schoeninger, RDH, BS attended the University of Detroit Mercy where she received her Bachelor of Science and Dental Hygiene degrees. She has extensive experience in both general and periodontal practice settings and has been teaching dental health to school children for over ten years. Since 2002, Cindy has been a member of the school health team and has educated hundreds of children on dental health. She received the "Special Persons Award" from Henry Ford Macomb Hospitals School Health Network for her many years of dedicated services. She developed and implemented a dental health program in a school setting in which they sell 100% Xylitol gum and mints to the students.*

Sponsored by Xlear

THINK OUTSIDE THE MOUTH: TREATMENT PLANNING FOR NON-SURGICAL PERIO TREATMENT

Date: Friday, August 6, 2010

Time: 9:00 am - 4:00 pm

Location: Hotel Baronette, Novi

Credits: 6

Fee: \$225 DDS / \$135 Staff

Discover what lies outside traditional quadrant scaling and root planning for the most optimal clinical results non-surgically. With the incidence of periodontal infection so prevalent in today's adult population, effective treatment should be customized to meet the patient's needs and halt the disease process. This course will challenge you to think "outside the box" and develop treatment plans that take into consideration what's going on "outside the mouth".

As a result of attending this course, the participant should be able to:

- Understand how current research related to oral-systemic health impacts our diagnosis and treatment of disease
- Learn how to incorporate periodontal risk assessments and DNA testing into treatment planning and wellness education
- Develop sample treatment plans for treating localized and generalized periodontal disease
- Incorporation of locally applied adjunctive agents into therapy

THINK OUTSIDE THE MOUTH: TREATMENT PLANNING FOR NON-SURGICAL PERIO TREATMENT CONT.

- Develop continuity for classifying the periodontal patient
- Learn how to reverse gingivitis
- Learn how to integrate ideal restorative and aesthetic treatment into comprehensive treatment plans
- Understand how to motivate patients to commit to periodontal maintenance for a lifetime

Speaker: *Karen Davis, RDH, BS is founder of Cutting Edge Concepts®. She is a practicing dental hygienist in Dallas, Texas; a consultant with The JP Institute; and an international speaker. Karen received her Bachelor of Science in Dental Hygiene from Midwestern State University of Wichita Falls, Texas. She has served on numerous advisory boards in the dental profession and authored many articles related to practicing comprehensively. Karen challenges audiences to integrate up-to-date sciences, technology and effective communication skills for optimal patient care.*

Sponsored by Philips Sonicare

CPR/AED RE-CERTIFICATION - 2 YEAR RENEWAL

Date: Tuesday, May 18, 2010

Tuesday, June 15, 2010

Tuesday, July 20, 2010

Tuesday, August 17, 2010

Time: 6:30 pm - 9:30 pm

Location: RDH Health Services Classroom, Troy

Fee: \$60 per person

Additional Dates: Friday, June 18, 2010

Friday, August 20, 2010

Time: 8:00 am – 10:30 am

Location: Troy Community Center, Troy

Fee: \$60 per person

Note: OSHA annual update seminars held prior to CPR training from 8:00 am – 10:00 am.

Two-year AHA renewal for Healthcare Providers card upon successful completion

This American Heart Association two-year renewal course meets the licensure requirement for all healthcare professionals. The course will present the AHA guidelines on handling respiratory, choking, and cardiac emergencies on adults, infants, and children using the manual and automated external defibrillator (AED) techniques. Wear comfortable clothing.

In-Office Training Available

Available for groups of 4 or more and non-dental healthcare individuals may be included - Call RDH at 248-524-1963 to schedule

Instructor: *Certified American Heart Association CPR/AED instructor*

OSHA EMPLOYEE COMPLIANCE UPDATE

*Date: Friday, June 18, 2010
Friday, August 20, 2010*

Time: 8:00 am – 10:00 am

Location: Troy Community Center, Troy

Credits: 2

Fee: \$55 per person

Note: CPR/AED Renewal training immediately following from 10:30 am – 1:30 pm.

Two-year AHA renewal for Healthcare Providers card upon successful completion

The CDC has issued updated 2008 Guidelines for Disinfection and Sterilization in Healthcare Facilities which pertain to infection control in a dental healthcare setting. This course will include those changes, clarifications and additions.

Dental offices are required by law to provide annual training to all of their employees. Systems need to be implemented and maintained for all necessary safety measures. Maintaining office compliance is the responsibility of the entire dental team. This class provides valuable information and instruction on the regulatory requirements and offers practical suggestions on how the office team can work together to ensure a safe work environment.

On-site compliance, assessment and training consultations are available – Call RDH to schedule

***Speaker:** Linda I. Borowski, RDH, President of RDH Health Services, has presented OSHA compliance programs throughout the state. She is a member of OSAP and remains current on all aspects of dental office infection control. She is an active member of the Michigan Dental Hygienists' Association and has served on the Michigan Board of Dentistry.*

Sponsored by Dux Dental

RDH Health Services is Celebrating 25 Years

Register for Two Classes Save \$25

www.rdhhealthservices.com/classes
248-524-1963

Two-Day Course: **RADIOLOGY TRAINING FOR THE DENTAL ASSISTANT**

*Date: Fridays: June 18 & 25, 2010
Fridays: September 10 & 17, 2010*

Time: 9:30 am - 5:00 pm

Location: Day 1 - RDH Health Services Classroom, Troy
Day 2 – Macomb Dental Education Center, Warren

Fee: \$295

Prerequisite: Three months dental experience is required.

This two-day course fulfills the Board of Dentistry requirement for dental assisting training.

Day 1 - participants will learn to identify the components of x-ray film exposure and processing, the physical characteristics of x-ray production and how to control their effects on radiographs, radiation health and safety, and infection control techniques.

Day 2 - Individual hands-on instruction is provided. Certificates will be awarded upon successful completion of the entire program.

***Instructor:** JoAnn Buchheister, CDA, RDA, currently is program coordinator for dental assisting at Wayne County Community College District and is owner of Macomb Dental Education Center. She has over 25 years experience as a chairside assistant, office manager, and educator.*

PAIN MANAGEMENT REQUIREMENT

We have received numerous calls concerning the pain management requirement for dental professionals. The language for the requirement is listed below. The pain management requirement can be fulfilled by attending any of our continuing education programs that contain information about managing a patient's pain.

***Department of Community Health Director's Office Dentistry Rules - General Rules Part 7: Continuing Education (c)** Each licensee shall complete at least 1 continuing education credit in pain and symptom management in each renewal period. Continuing education credits in pain and symptom management may include, but are not limited to, courses in behavior management, psychology of pain, pharmacology, behavior modification, stress management, clinical applications, and drug interactions. The required CE can be from a stand-alone course in pain and symptom management or one that is integrated within another topic.*



CELEBRATING 25 YEARS & SAVING YOU \$25

Practice Management In-Office Training Workshops

The following courses are a sample of the various in-office programs we provide to our clients. If you are interested in this training or have a different topic of interest, just ask. Our instructors are highly experienced in leadership, management, customer service and communications training. Upon request, we will customize a program for you.

TOPICS INCLUDE BUT ARE NOT LIMITED TO:

CLEAR COMMUNICATION & EFFECTIVE LISTENING

Your communication skills impact your relations with your patients and co-workers. Learn to maximize your interactions by actively identifying your speaking and listening style ultimately realizing the effect you can make on morale and production.

Instructor: Palma Baker, MA, CCC, is a communications and leadership consultant. She is currently a member of the adjunct faculty of Davenport University and Baker College and consultant to St. John Health Institute. A certified Speech Language Pathologist, instructor of Problem Solving (BPI), Zenger Miller courses, has presented both locally and nationally.

CUSTOMER SERVICE EXCELLENCE

Enhancing customer service can provide increased patient satisfaction, patient acceptance, and profits. This is a wonderful class for the entire dental team. You will learn to: value the patient-staff connection, establish a spirited team and minimize conflict, eliminate roadblocks to complete patient care, identify non-negotiable service standards, review special situations including phone etiquette, and make a personal commitment toward excellent customer service and improved relationships with your co-workers.

Instructor: Palma Baker, MA, CCC

MANAGING CHALLENGING PATIENTS

Challenge yourself to manage conflict with patients to achieve a win-win situation. Shed light on how to interact and prevent patient conflict from the beginning and help your practice thrive!

Instructor: Palma Baker, MA, CCC

BUILDING AN EFFECTIVE TEAM

Building an effective TEAM begins with team members understanding their own behavior, the behavioral styles of others, and how and when to adapt their behavior. Participants will be able to immediately take the information learned in this workshop to improve communication and motivation within their dental team and increase their effectiveness with their patients.

An online assessment tool, completed prior to this workshop, will provide each participant with a customized report containing concrete feedback to improve their interactions with others. Video clips and interactive activities are utilized throughout the workshop to illustrate how to put this learning into practice. The DiSC Classic 2.0 online behavioral assessment must be completed prior to the workshop – more information at the time of registration.

Instructor: Marilyn Larese, MA, founder and president of MJL Performance Solutions has been a management consultant, instructional designer, and trainer for over 15 years. Ms. Larese provides clients with custom-designed solutions for improving workplace performance.

INSIDE LEADERSHIP: LEADERSHIP TRAINING FOR THE ENTIRE DENTAL TEAM

Have you ever wondered what it would take to give your practice a competitive edge? Enhancing office morale, increasing productivity, and improving teamwork can help you achieve this goal. This session offers an innovative approach to this challenge by getting inside the real meaning of leadership and uncovering the leadership skills that are already present inside your office. Team members will complete a self-assessment to identify individual leadership traits and learn to how to use these skills to benefit the practice, while increasing their personal and professional growth.

Instructor: Verne Royal, MA/SLP, MS, has spent over 20 years working in the healthcare environment as a Speech-Language Pathologist and health services manager. Having presented hundreds of workshops, she is a trained facilitator who uses her experience, research, and wit to teach and motivate her audiences of business owners, managers and employees. For the past six years, she has operated her consulting business, which focuses on helping businesses thrive through personnel development and improved office processes.



General Information

Our Continuing Education allows you to fulfill all your requirements

- All times listed are course START times; please arrive at least 15 minutes prior for sign in.
- No audio or video recording is allowed.
- To ensure your comfort, please bring a jacket or sweater.

We accept checks, Visa, MasterCard, Discover and American Express. Complete enclosed form and register by:

Phone: 248-524-1963

Fax: 248-524-0515

Online: www.rdhhealthservices.com

Mail: Complete the form, enclose your payment, and mail to:
RDH Health Services, 575 E. Big Beaver, Suite 240, Troy, MI 48083

LICENSING AND CERTIFICATION RENEWAL REQUIREMENTS

The State of Michigan Board of Dentistry requires:

- Dentists: not less than 60 hours of continuing education
- Hygienists: not less than 36 hours of continuing education
- Registered Assistants: not less than 36 hours of continuing education
- All licensed professionals must have a current certification in CPR
- All assistants must successfully complete a dental radiography course

The Dental Assisting National Board requires:

- Not less than 12 credit hours per year
- All certified assistants must have a current certification in CPR

OSHA/HIPAA TRAINING REQUIREMENT

It is federally mandated that all employees attend an annual OSHA, safety and hazard training program and have training on HIPAA Privacy and Security Compliance.

PAIN MANAGEMENT REQUIREMENT

Department of Community Health Director's Office Dentistry Rules - General Rules

The pain management requirement can be fulfilled by attending any of our continuing education programs that contain information about managing a patient's pain.

PART 7: Continuing Education

(c) Each licensee shall complete at least 1 continuing education credit in pain and symptom management in each renewal period. Continuing education credits in pain and symptom management may include, but are not limited to, courses in behavior management, psychology of pain, pharmacology, behavior modification, stress management, clinical applications, and drug interactions. The required CE can be from a stand-alone course in pain and symptom management or one that is integrated within another topic.

ACCREDITATION

RDH Health Services has been designated an approved program provider by the Academy of General Dentistry/State of Michigan for continuing education – Accreditation #209195. As such, this program provider's continuing education is accepted by AGD for credit applicable toward membership maintenance and Fellowship/Mastership credit.

REFUNDS

We recognize that registrants may need to withdraw from a previously scheduled course. Notification of withdrawal received five days prior to the course will be accommodated. A credit voucher for a future RDH Health Services course will be issued. **No cash or credit refunds will be offered.**

CONFIRMATION

Registration with payment must be received to reserve space in the course. You will be notified of any class changes or cancellations. An email or faxed confirmation is available upon request. Please include an email address on the registration form. Contact our office at info@rdhhealthservices.com.

LOCATIONS

RDH Health Services' Corporate Office and Classrooms are located at 575 E. Big Beaver, Troy 48083 on the north side of Big Beaver between Rochester and Livernois Roads. (248) 524-1963 www.rdhhealthservices.com.

Authentic Living Center is located at 1640 Axtell Road, Troy, 48084. (248-822-9253)

Embassy Suites Detroit/Troy is located at 850 Tower Drive, Troy, 48098 on the east side of Crooks just north of Long Lake. To access from I-75 take Crooks Road south and turn left at Tower Drive. (248-879-6669)

Hilton Detroit/Troy is located at 5500 Crooks Road, Troy 48098, north of Long Lake Road. (248-879-2100)

Hilton Grand Rapids/Airport Hotel is located at 4747 28th Street SE, Grand Rapids, 49512. (616-957-0100)

Hotel Baronette is located at 27790 Novi Road, Novi 48377; turn right into Great Oaks Mall entrance then left into the hotel parking. (248-349-7800)

Macomb Dental Education Center is located in the dental office at 28633 Hoover, Warren 48093 on the west side of Hoover between 11 & 12 Mile Roads. (586-751-3950)

Somerset Inn is located at 2601 West Big Beaver Road Troy, 48084, east of Coolidge next to Somerset Collection. (248)643-7800

Troy Community Center is located at 3179 Livernois, Troy 48083; one block north of Big Beaver on west side of Livernois Road. (248-524-3484)

Classes-At-A-Glance

Call 248-524-1963 To Register

Location Key

- | | |
|--|---|
| 1. RDH Health Services Classroom, Troy | 5. Macomb Dental Education Center, Warren |
| 2. Authentic Living Center, Troy | 6. Somerset Inn, Troy |
| 3. Hilton Hotel, Grand Rapids | 7. Troy Community Center, Troy |
| 4. Hotel Baronette, Novi | |

MAY

- F 5/7 – Healthy Kids, Healthy Snacks, Healthy Teeth (2)
 F 5/7 – Instrument Sharpening (1)
 T 5/18 – CPR/AED Renewal (1)
 W 5/19 – Stretch Yourself - Inside and Out! Improve Your
 Communication Skills & Physical Well-Being (7)

JUNE

- F 6/4 – Pain Management, Reverse Medical History and
 Medical Emergencies in Dentistry (3)
 F 6/4 – Instrument Sharpening. (1)
 T 6/11 – Oral Health Products for Home Use:
 What Should I Recommend? (6)
 F 6/15 – CPR/AED Renewal (1)
 F 6/18 – CPR/AED Renewal (7)
 F 6/18 – OSHA Employee Compliance Update (7)
 F 6/18 & 6/25 – Radiology for The Dental Assistants (1 & 5)
 TH 6/24 – Xylitol's Link to Dental Caries Prevention. (1)

JULY

- F 7/16 – Pain Management, Reverse Medical History
 and Medical Emergencies in Dentistry (6)
 F 7/20 – CPR/AED Renewal (1)
 F 7/23 – Instrument Sharpening (1)

AUGUST

- F 8/6 – Think Outside the Mouth: Treatment Planning
 for Non-Surgical Perio Treatment (4)
 F 8/13 – Instrument Sharpening (1)
 F 8/17 – CPR/AED Renewal (1)
 F 8/20 – CPR/AED Renewal (7)
 F 8/20 – OSHA Employee Compliance Update (7)

SEPTEMBER

- F 9/10 & 9/17 – Radiology for The Dental Assistants (1 & 5)

